

SERVER[®]

INTELLIGENT BY DESIGN[™]

Expressing our brand intelligently.

It all starts here. Use this guide to consistently
make our brand come to life.

[INTERACTIVE PDF](#) | [RESELLER BRAND GUIDELINES](#) | [JUNE 2022](#)



Brand logic and hierarchy

Understanding who we are at the core defines our market representation.

Welcome to the next generation of **Server**. We are proud to have re-imagined an industry-leading brand and position it for success for generations to come as we evolve to become a food and beverage technology company. The new Server brand represents a future-forward position and a promise of clean lines, streamlined housings and a progressive approach to function and technology. Designated by our sleek, new landmark, we will proudly display our significant achievements in product design and development.

As part of this transformation, we have also launched **SmartWares™ Technology** which will improve product functionality and deliver a simplified user experience. This fundamental shift will impact how we design products to reflect both modern form and higher functionality. Represented by our Smart Element, this simple designation can be incorporated into equipment decals, company signage and product literature.

In addition, we will rebrand our legacy products under **Server Essentials**, a brand that will deliver a refined product portfolio for even greater reliability and value.

While our identity has evolved, Server will always be about our customers – their everyday demands drive us forward as we build and grow smarter products that make their jobs easier. We are thought leaders with a serving mindset – ready for any opportunity to design tomorrow’s most intelligent equipment.



CORPORATE



OUR BRAND



LEGACY PRODUCTS



SMARTWARES™ TECHNOLOGY



Branding examples

Every core brand asset online.

A shared online library for every project. Look here for any brand asset — from colors to logos to icons and more.



The signature of our work

Our sleek, future-forward logo.

Choose a version of our logo to see it's usability options.



Server with Tagline Lockup

Our sleek, future-forward logo with a message.

Corporate projects, press releases, internal communications, general advertising, videos and our company sign-off.  (The Smart Element icon can be used in conjunction with this logo).

Server

Our sleek, future-forward logo.

New Product Designs, along with any literature, videos, social media, boxes, labels and advertisements for these products. ☒ (Use the Smart Element when SmartWares Technology is a product feature).

Server Essentials

Our brand. Our heritage.

Legacy products have now been re-branded under Server Essentials.
(Use the Smart Element only when SmartWares Technology is a product feature).

On white backgrounds the Full Color Logo is preferred in both digital and print.



SERVER[®]
• E S S E N T I A L S •



SERVER[®]
• E S S E N T I A L S •

Server Blue is the preferred dark background color – the Reverse Full Color logo should be used with it.

If only one color is available, the Server Blue, PMS 2766C Logo is preferred.



SERVER[®]
• E S S E N T I A L S •



SERVER[®]
• E S S E N T I A L S •

If only one color is available, use Server Blue PMS 2766C for the background color. The All White Logo should be used.

If the piece is only Black & White, the Server Black Logo is preferred.

A Solid Black Logo has been provided in case it is requested by a printer.



SERVER[®]
• E S S E N T I A L S •



SERVER[®]
• E S S E N T I A L S •

For black & white applications, use Server Black for the background color. The All White Logo should be used.

Use the Solid Black Logo if it is requested by the printer.

The Smart Element

More than an Icon. It represents the smart ideas and designs incorporated into our new products.

The Smart Element may be used freely (unlocked) from our brandmark. As such, it should be used as an element of the design but treated properly.

- The Smart Element icon should never be used as the sole brand identification.
- Always use in the 15% opacity versions provided in the CC Library.
- Use at any size but never bleed off the edge — use the icon's thickness to guide distance from an edge..
- Use the [color guide](#) to select the correct Smart Element to use over your background color.
- NEVER rotate in any way.
- Don't overuse. One is enough.
- NEVER use as a bullet point.
- NEVER add glows or shadows.
- Only use at 100% opacity in small feature representation in literature or charts.



Voice

Leadership, intelligence and technologically relevant to the foodservice industry. Spoken through clear, functional expressions.

We discuss a lot of technology and functional ideas, but the Server voice should not sound cold and robotic. It should be functionally helpful while maintaining a positive, food-friendly, human expression.

FUNCTIONAL EXAMPLE

FUNCTIONAL

Function means helpful — it organizes thoughts clearly and engages the audience so they have an enjoyable product experience. Used primarily for product information and explanation — copy seamlessly calls attention to the product, not itself. It's never sterile but always clear.

EXPRESSIVE

Expressive copy—where our brand personality and foodservice leadership combine to convey tangible, intelligent thoughts. Expressive copy is fresh, relevant and interesting. Tell a complete and compelling story without being wordy. Meet the audience's needs and make every word count.

Typography

One font family. Endless possibilities.

Please use sentence case for all headlines, sub-heads, body copy and bullet points.

Use all caps sparingly as emphasis on category headers or in charts.

[DOWNLOAD FROM GOOGLE - CLICK HERE](#)

Roboto Designed by Christian Robertson

LARGE HEADLINES

Roboto Thin

ABCDEFGHIJKLMNOPQRSTUVWXYZ

abcdefghijklmnopqrstuvwxyz

1234567890, . ? ; : ' " ! @ # \$ % ^ & * () _ + =

SMALLER & SUB HEADLINES

Roboto Light (smaller headlines)

ABCDEFGHIJKLMNOPQRSTUVWXYZ

abcdefghijklmnopqrstuvwxyz

1234567890, . ? ; : ' " ! @ # \$ % ^ & * () _ + =

[GET THE ENTIRE FAMILY](#)

Thin

Thin italic

Light

Light italic

Regular

Regular Italic

Medium

Medium italic

Bold (ALL CAP CAPTIONS)

Bold italic

Black

Black italic

Photography

Our photography is honest. Product is clean and sharp.
People are authentic and relatable. Food is real and believable.

The goal: every photo and video is identifiably Server. Product stories are clearly about the product and the food it applies to. We use people sparingly, thoughtfully and with intention.

Final Design Submission

Share your design for Server review.

Contact us for assistance and guidance.

Email your design for a quick review or reach out if you need assistance with your:

- Customer promotions
- Advertising and sales materials
- Digital marketing including social
- Web-based communications

Submit/contact us at: MarketingCMS@Server-Products.com

Please include the following information:

- Name
- Business name
- Contact info (phone and email)
- Project title
- Feedback deadline for project

Intellectual Property

All external communication pieces must be approved by Server Products. Proper brandmark treatment must be used with all trademarks including logos, taglines and product names. The following are intellectual property of Server Products and must include the proper brandmark treatment as shown.

DOMAINS

2-ounce-pumps.com	intelliserv-warmers.com
beverage-station.com	myserver.server-products.com
can2pouch.com	remote-dispensing.com
cereal-serv.com	server-equipment.com server-products.com
chilled-dispenser.com	server-pumps.com server-scoop.com
coffee-serving-solutions.com	signature-touch.com
conservewell-notdipperwell.com	slim-jar.com
countertop-chillers.com	slimline-dry-dispensers.com
countertop-food-warmers.com	smoothie-solutions.com
dairy-chiller.com	solution-pumps.com
dessert-rewards.com	squeeze-bottle-solutions.com
dry-dispenser.com	supreme-warmers.com
dry-dispensing.com	Smartwares.com
eco-dispensers.com	SweetStation-Dispensers.com
express-pumps.com	SweetStation-Dispensers.com
extreme-dispenser.com	syrup-pump.com
ez-topper.com	topping-solutions.com
insweeten.com	wirewise-organizers.com
insweeten.com	

TRADEMARKS

Advantage™ Warmer	Server Express™
Can2Pouch™	Server Touchless Express®
CerealServ®	ServCast™ (newsletter)
ConserveWell® Utensil Holders	SingleServ™ (® app. filed)
Eco™ Pumps	SignatureTouch™
Server Express®	Slim Express™ Dispensers
Extreme™ Dispenser	SlimLine™ Dry Dispensers
EZ-Topper® Warmers	Smart Dispenser™
FastFill™ Bottle Filler	SmartServ™ (® app. filed)
Intelligent By Design®	SmartWares™ (® app. filed)
InSeason™	Solution™ Pumps
InSweeten®	Supreme™ Warmers
IntelliServ® Warmer	SweetStation® Dispensers
PerfectSense™ (® app. filed)	ThermaServ®
MaxUse™ (® app. filed)	Touchless Express™ (® app. filed)
Mix-N-Serve™	Touchpoint™ Technology (® app. filed)
MultiServ™ (® app. filed)	WireWise® Organizers

Consistent Language

All external communication pieces must use consistent language. Use this term listing as reference to avoid discrepancies.

48-hour
ADA
air dry (two words)
back-of-house
bag-in-box
bbq
blend-in
blend-ins
BPA
BSW-SS
changeout
changeouts
clean-in-place
clean-up
color-code
color-coded
connector
continuous-flow
counterspace
countertop
CP-200
CP-F
creme (like marshmallow creme)
daypart
dayparts
degrees 57 °C
(space between when Celsius is abbreviated)
degrees "57°C(Celsius)"
(no space when Celsius is in parenthesis after C)
DFD
dia (diameter when used in charts, no period)
disher
dishers
DPD

drive-thru
drop-in
eco-friendly
entrée
fitment
fitments
five-day
fl oz (use with pouch sizes to avoid weight/volume confusion)
flush-mounted
FOB
foodservice
fountainette
FP-V
FPV-DI
FS
FS/FSP
FSP
FSPW-SS
gauging
gel-filled
HACCP
handheld
hassle-less
high-temperature
high-traffic
Hollandaise
K-12 (en dash rather than hyphen)
lift-off
low-profile
low-temperature
LTO
matcha
max (for maximum)
mess-free

MasterCard
mess-less
mm - 64 mm (space between)
MNS
non-insulated
non-skid
NSF
o-ring
onsite
open-frame
oz - 64oz (no space)
p (for page in catalog, no period)
pick-up (like pick-up tube)
platescape
platingscaping
portion-control
portion-controlled
pourable
pre-assembled
pre-heated
pre-heating
pre-made
pumpable
purée
Quick Connect
requester
rethermalization
rethermalizer
rethermalizers
Richfield
right-side up
rollout
rollouts
sanitization

SBW
self-serve
server-products.com
setup
signage
single-handed
single-serve
SKU
soft-serve
spigot-style
spsales@server-products.com
SY
TableCraft@
take-down
thermoset
Thousand Island
TP
triple-tiered
troubleshooting
two-year
UK
upside down
Vol-Pak@
wall-mounted
water-bath
widemouthed (jar)
wire-frame
Wisconsin
workflow
1/6-size
1/4-size
1/3-size

Use fractional numbers in body copy & tables (i.e. 1/4)

Metric conversions:

Catalog:
only for Int'l electrical units
Spec Sheets:
Metric conversions in Specifier Statement & tables; omit in sales copy
Catalog:
round all fractions up to closest 1/16 of inches (rather than 32nds)

lowercase abbreviations

for most units:

floz
oz
mm
lb
qt
cm
kg
g gram
gal gallon

except uppercase for:

L Liter
AC
V Volt

Brand Ownership

Proper contact and legal sign-offs.

LEGAL REQUIREMENTS

All external communication pieces must be approved by Server Products.

TRADEMARKS

The Server Products® trademark should always appear with the legal trademark symbol “®” in the text, as demonstrated in this guide.

The tagline “®” trademark symbol should always align to the top of the highest letter in the word it is attached to. It should be no larger than ¼ the height of the highest letter.

LEGAL SIGN-OFF

All communications should contain a copyright and trademark line as a sign-off at the footer on the last page of the specific document. This font type should never be smaller than 5 points. See below for example.

©2022 Server Products, Inc.

(Note: the copyright date should reflect the year in which the materials within the campaign are produced or revised.)

SERVER
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